



RUSHMOOR
BOROUGH COUNCIL

PREMISES LICENCE

Licensing Act 2003

Part 1 – Premises Details

Postal address of premises, or if none, ordnance survey map reference or description

Address: 135-139 Victoria Road
Aldershot
Hampshire
GU11 1JW

Map Ref (E): 486320
Map Ref (N): 150625
UPRN: 100060552295

Telephone 01252 337250

Where the licence is time limited the dates

(a) This licence is **NOT** time limited

Licensable activities authorised by the licence

- (1) The retail sale / supply of alcohol;
- (2) The provision of regulated entertainment by way of indoor sporting events;
- (3) The provision of regulated entertainment by way of live music (indoors only);
- (4) The provision of regulated entertainment by way of recorded music (indoors only);
- (5) The provision of regulated entertainment by way of anything of a similar description to items (3) & (4) above (indoors only); and
- (6) The provision of late night refreshment (indoors and outdoors).

Times the licence authorises the carrying out of licensable activities

- (1) The retail sale / supply of alcohol, the provision of regulated entertainments by way of indoor sporting events, live and recorded music and anything of a similar description thereof:-
 - Monday to Wednesday – 09:00am to 23:00pm;
 - Thursday's & Sunday's – 09:00am to 00:00midnight;
 - Friday's and Saturday's – 09:00am to 03:00am the following day;
 - On Christmas Eve (24th December), Christmas Day (25th December), Boxing Day (26th December) and New Years Day (1st January) – one additional hour;
 - On Good Friday, Easter Saturday, Sunday and Monday – one additional hour;
 - On St. Patrick's Day (17th March) and St. George's Day (23rd April) - one

additional hour;

- On all statutory Bank Holiday weekends (including the Saturday, Sunday and Monday thereof) – one additional hour;
- On any other publicly declared holiday – one additional hour; and
- On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day (or, if there are no permitted hours on the following day, midnight on 31st December).

(2) The provision of late night refreshment:-

- Thursday's & Sunday's – 23:00pm to 00:00midnight;
- Friday's & Saturday's – 23:00pm to 03:00am the following day; and
- On Christmas Eve (24th December), Christmas Day (25th December), Boxing Day (26th December) and New Years Day (1st January) – one additional hour;
- On Good Friday, Easter Saturday, Sunday and Monday – one additional hour;
- On St. Patrick's Day (17th March) and St. George's Day (23rd April) - one additional hour;
- On all statutory Bank Holiday weekends (including the Saturday, Sunday and Monday thereof) – one additional hour;
- On any other publicly declared holiday – one additional hour; and
- On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day (or, if there are no permitted hours on the following day, midnight on 31st December).

The opening hours of the premises

- (1) Monday to Wednesday – 06:00am to 23:30pm;
- (2) Thursday's & Sunday's – 06:00am to 00:30am the following day;
- (3) Friday's & Saturday's – 06:00am to 03:00am the following day;
- (4) On Christmas Eve (24th December), Christmas Day (25th December), Boxing Day (26th December) and New Years Day (1st January) – one additional hour;
- (5) On Good Friday, Easter Saturday, Sunday and Monday – one additional hour;
- (6) On St. Patrick's Day (17th March) and St. George's Day (23rd April) - one additional hour;
- (7) On all statutory Bank Holiday weekends (including the Saturday, Sunday and Monday thereof) – one additional hour;
- (8) On any other publicly declared holiday – one additional hour; and
- (9) On New Years Eve from the end of permitted hours on New Years Eve to the start of permitted hours on the following day (or, if there are no permitted hours on the following day, midnight on 31st December).

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

- Alcohol may be sold / supplied for consumption **ON** and **OFF** the premises

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

Name: Mr Navin Gurung
Address:

Telephone: Not Known
Email: Not Known

Registered number of holder, e.g. company number, charity number (where applicable)

➤ Not Applicable

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

Name: Mr Navin Gurung
Address:

Telephone: Not Known
Email: Not Known

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Personal licence number:	15/00516/LAPER
Issuing authority:	Rushmoor Borough Council

Granted by Rushmoor Borough Council, as licensing authority pursuant to the Licensing Act 2003 and regulations made thereunder

Date Licence Granted: 30th September 2005
Licence Effective From: 24th November 2005
Date last modified: 17th January 2023
(on variation)

SIGNED on behalf of the
Head of Operational Services
(*Authorised Officer*)

Annex 1 – Mandatory conditions

- (1) No supply of alcohol may be made under the premises licence:-
 - (i) at a time when there is no designated premises supervisor in respect of the premises licence, or
 - (ii) at a time when the designated premises supervisor does not hold a personal licence or his/her personal licence is suspended.
- (2) Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
- (3)
 - (i) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
 - (ii) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
 - (iii) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.
- (4) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price. For the purposes of this condition –
 - (a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979
 - (b) “permitted price” is the price found by applying the formula –
$$P = D + (D \times V)$$
Where –
 - (i) P is the permitted price
 - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
 - (c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence –
 - (i) The holder of the premises licence
 - (ii) The designated premises supervisor (if any) in respect of such a licence, or
 - (iii) The personal licence holder who makes or authorises a supply of alcohol under such a licence;
 - (d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
 - (e) “value added tax” means value added tax charged in accordance with the Value Added Tax Act 1994.
 - (f) Where the permitted price given by Paragraph (b) would (apart from the paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
 - (g) Paragraph (b)(ii) applies where the permitted price given by Paragraph (b) on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.
 - (h) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.
- (5)
- (i) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - (ii) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—

- (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
- (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
- (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
- (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
- (6) The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
- (7) The responsible person must ensure that—
 - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;

- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
 - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.
- (8) Where, at any specified time(s), one or more individuals must be at the premises to carry out a security activity (within the meaning of the Private Security Industry Act 2001), each individual must be licensed by the Security Industry Authority (SIA).

Annex 2 – Conditions consistent with the Operating Schedule

- (1) Alcohol shall not be sold or supplied except during permitted hours.
- (2) The above restriction does not prohibit:-
 - (i) during the first twenty minutes after the above hours, the consumption of the alcohol on the premises;
 - (ii) during the first twenty minutes after the above hours, the taking of the alcohol from the premises unless the alcohol is supplied or taken in an open vessel;
 - (iii) during the first thirty minutes after the above hours the consumption of the alcohol on the premises by persons taking meals there if the alcohol was supplied for consumption as ancillary to the meals;
 - (iv) consumption of the alcohol on the premises or the taking of sale or supply of alcohol to any person residing in the licensed premises;
 - (v) the ordering of alcohol to be consumed off the premises, or despatch by the vendor of the alcohol so ordered;
 - (vi) the sale of alcohol to a trader or club for the purposes of the trade or club;
 - (vii) the sale or supply of alcohol to any canteen or mess, being a canteen in which the sale of supply of alcohol is carried out by the authority of the Secretary of State or an authorised mess of members of Her Majesty's naval, military or air forces;
 - (viii) the taking of alcohol from the premises by a person residing there;
or
 - (ix) the supply of alcohol for consumption on the premises to any private friends of a person residing there who are bona fide entertained by him at his own expense, or the consumption of alcohol by persons so supplied; or
 - (x) the supply of alcohol for consumption on the premises to persons employed there for the purposes of the business carried on by the holder of the licence, or the consumption of the liquor so supplied, if the liquor is supplied at the expense of their employer or of the person carrying on or in charge of the business on the premises.

- (3) The licence holder or nominated representative shall actively participate in and represent the premises in membership of a local Pubwatch scheme (or equivalent).
- (4) (i) A sensible drinking policy ensuring suitable and sufficient restrictions on discounting and promotions that encourage irresponsible or immoderate consumption of alcohol, the sale of alcohol to intoxicated individuals or those under 18 years of age shall be in force (and enforced) at the premises at all times.
- (ii) All members of staff shall be given suitable and sufficient training on the sensible drinking policy (outlined in condition 4(i) above) to a level commensurate with their duties and responsibilities.
- (iii) Any training provided in compliance with condition 4(ii) above shall also include the following elements:
- (a) Communicating with customer(s) when sales are refused for reasons of age / failure to provide suitable identification; and
- (b) Communicating with customer(s) when sales are refused for reasons of the customer(s) being drunk.
- (iv) In addition to the above, all house managers shall be given suitable and sufficient training in how to deal with illegal activities and aggressive customers to a level commensurate with their duties and responsibilities.
- (5) (i) Anyone authorised to sell or supply alcohol at the premises shall request and ensure sight of suitable identification, for proof of age, of any person appearing to them to be under the age of 25 (twenty-five) and who is attempting to purchase alcohol.
- (ii) For the purposes of this condition, suitable identification is photo driving licence, passport, or any other photographic identification bearing the "PASS" logo and the person's date of birth.
- (iii) Further to the above, anyone authorised to sell or supply alcohol at the premises shall be instructed that no sale of alcohol shall be made unless suitable identification, for proof of age, can be provided.
- (iv) Suitable and sufficient warning signs shall be displayed in the premises providing information in respect of the above challenge 25 policy and the request for suitable identification in connection thereof.
- (6) (i) A written log shall be kept of all refusals including refusals to sell alcohol. The Premises Licence Holder shall ensure that the refusals log is checked, signed and dated on a weekly basis by the venue manager.

- (ii) The refusals log shall be kept and maintained at the premises to which it related for a minimum of 12 months and shall be made available immediately upon request to any responsible authority.
- (7)
 - (i) No child(ren) shall be permitted to enter or otherwise remain on the premises between 20:00pm and the end of specified opening hours on any day.
 - (ii) Children shall only be permitted within the dining area of the premises unless otherwise passing to or from some other part thereof.
 - (iii) Where the number of children attending a permitted entertainment exceeds one hundred (100) (including circumstances where the premises is permitted to be used, for hire or reward for the purpose of a permitted entertainment, the person providing the entertainment must station and keep stationed a sufficient number of adult attendants, properly instructed as to their duties, to prevent more children or other persons being admitted to the premises or to any part thereof, than the premises can properly accommodate, and to control the movement of the children and other persons so admitted while entering and leaving the premises or any part thereof, and to take all other reasonable precautions for the safety of the children.
- (8) Suitable signage shall be displayed on all amusement machines (with prizes) detailing the age restriction applicable to each machine as may be appropriate.
- (9)
 - (i) A suitable and sufficient colour digital CCTV camera system linked to a suitable recording facility, which captures images of evidential quality, shall be operational at the premises during any period in which licensable activities are permitted.
 - (ii) The CCTV system shall incorporate cameras covering both the internal areas of the premises and the external area immediately outside the front of the premises and work in any level of illumination.
 - (iii) The CCTV system must be maintained to a standard acceptable to the relevant Police Licensing Department, in good working order at all times and shall be serviced at least every 12 months
 - (iv) CCTV recordings and footage must be retained for a minimum period of 28 (twenty-eight) days and be made available for review by the Police upon request (subject to the requirements of the Data Protection legislation in force at the time).

- (v) The CCTV system shall be stored and operated in a secure environment with limited access, to avoid damage, theft, unauthorised viewing and maintain the integrity of the system.
 - (vi) All CCTV recorded images / footage and copies thereof shall display the correct time and date of each recording. The system clock shall be checked regularly for accuracy taking account of GMT and BST. Any images produced shall be date and timed stamped.
 - (vii) Suitable and sufficient warning signs shall be displayed in the public areas of the premises advising that CCTV is in operation at the premises.
 - (viii) A competent person conversant with the operation and retrieval of information contained in the CCTV system / footage shall be available to provide immediate copies of footage to the police on request. Any images recovered must be in a viewable format on either disc or VHS. Footage supplied in a digital format on CD or DVD will also have a copy of the CCTV system software enabled on the disc to allow playback.
 - (ix) All operators shall receive training from the installer when equipment is installed and that this shall be cascaded down to new members of nominated staff.
 - (x) A simple operator's manual shall be available at the premises to assist in replaying and exporting data from the CCTV system.
 - (xi) A written record shall be kept of any access made to the CCTV system, and shall be made available to the responsible authorities on request.
 - (xii) In the event of a technical failure of the CCTV equipment, the premises licence holder or DPS shall notify the police licensing department responsible for the area within 24 hours in writing or by e-mail.
- (10) Management and staff shall effect suitable and sufficient supervision of all trading areas within the premises, during any period of licensable activity (e.g. regularly check and monitor the premises (including external areas and sanitary conveniences thereof) and all persons within (including those leaving or entering) throughout permitted hours and take such steps (including managing customer departure) as may be appropriate in the circumstances to prevent any crime and disorder, public nuisance and/or to ensure public safety).
- (11) Dependant on the activities, events and risks at the premises, a suitably trained first aider or an appointed person for first aid must be

present on the premises at all times during licensable activities. Suitable and sufficient supplies of first aid equipment / materials must also be made available to members of the public.

- (12) No regulated entertainments shall be provided outdoors / externally at any time.
- (13) Except for access and egress, all external doors and windows shall be closed and kept closed at all times whenever regulated entertainment by way of live music or other performance(s) of a similar description is provided.
- (14) Prominent, clear and legible notices shall be displayed at all exits requesting patrons and staff to leave the premises and area quietly.
- (15) Suitable and sufficient noise attenuation measures / steps shall be implemented as may be necessary to prevent public nuisance.
- (16)
 - (i) Anyone authorised to sell alcohol at the premises shall (before being permitted to make sales of alcohol) be suitably trained in respect of the following matters to a level commensurate with their duties and responsibilities:-
 - (a) The refusal of the sale of alcohol to those who appear intoxicated and how to recognise them; and
 - (b) The appropriate precautions to prevent the sale of alcohol to persons under the age of 18
 - (ii) Refresher training shall take place at least every 12 months.
 - (iii) Written records of such training shall be produced, and be signed and dated by the member of staff receiving the training. They shall be kept on the premises to which they relate for a minimum of 2 years and be made available to the responsible authorities immediately on request.
- (17)
 - (i) A written incident log shall be kept and maintained at the premises, and should contain details of the following:
 - (a) All refusals of entry to the premises, including the reason for the refusal; and
 - (b) All ejections from the venue, including a summary of the circumstances leading to the ejection, and details of all staff members involved.
 - (ii) All entries shall be timed, dated and signed by the author.

- (iii) The incident log must be completed as soon as is reasonably practicable after an incident, and in all circumstances prior to the end of the staff member's shift.
 - (iv) If the staff member creating the entry has difficulties reading or writing then the entry may be written by another staff member. This should however be read back to the person creating the entry and counter signed by the person who wrote the entry.
 - (v) At the close of business on each day the incident book will be checked by the manager on duty where any entries will be reviewed and signed. If incidents have occurred the duty manager will de-brief door staff at the close of business. Should there be no incidents then this will also be recorded at the close of business in the incident book. This record will be retained at the premises to which it related for at least 12 months.
 - (vi) The incident log must be kept at the premises to which it relates and be made available to Police Officers on request.
- (18) With the exception of bona fide employees, staff and residents of the premises, no individuals shall be permitted to enter or re-enter the premises at any time between 01:00am and the end of specified opening hours.
- (19) (i) On Fridays, Saturdays and any day preceding a bank holiday any drink purchased after 01:00am shall be dispensed in drinking vessels made from toughened glass or plastic bearing the stamp required by s(16)(2) of measuring equipment (intoxicating liquors) Regs 1983 and subsequent revisions thereof and where necessary.
- (ii) The above glass condition include days relating to Christmas Eve, Christmas Day, New Years Eve and New Years Day.

Annex 3 – Conditions attached after a hearing by the licensing authority

- (1) (i) On Friday's and Saturday's, a minimum of 3 (three) SIA licensed door supervisors shall be employed and in attendance at the premises between 20:00pm and the end of specified opening hours. 1 (one) additional SIA licensed door supervisor shall be on duty for every 100 customers or part thereof.
- (iii) A minimum of 1 (one) SIA licensed door supervisor on duty at the premises in accordance with the above shall be female.
- (iv) The duty manager shall make a dynamic risk assessment of the premises circumstances at the time, based on customers or the type of function at the venue and the number of SIA Door Supervisors shall be increased where circumstances dictate.
- (v) The premises licence holder shall ensure that all door supervisors are readily identifiable to members of the public at all times by wearing high visibility clothing (agreed by Police) and to enable their identification on CCTV.
- (vi) The premises licence holder shall ensure that a minimum of 2 of the above security staff are situated at the entrance door to manage and check people for age, behaviour and intoxication before entering the venue.
- (vii) At all times when SIA door supervisors are on duty at the premises, all SIA staff on duty at the venue shall wear and operate body worn video (BWV) recording equipment.
- (viii) The BWV equipment shall record high-definition colour images and be able to capture sound, specifically conversation. The equipment shall be able to operate in all levels of illumination, images shall be correctly time / date stamped taking account of GMT and BST. It shall be of a similar specification to those used by Hampshire Constabulary at any given time to ensure it captures data of evidential quality.
- (ix) Data captured by the BWV equipment shall be downloaded as soon as reasonably practicable and be retained at the venue for at least 28 days.
- (x) The BWV equipment shall be suitably maintained and the images will be made available as soon as practicable but at least within 48 hours to the police on request as long as the request is lawful with regards to data protection legislation.

- (xi) Any failure of the BWV equipment shall be notified in writing or by e-mail to the police licensing department responsible for the area immediately that it is identified. Any defect shall be rectified within 14 days of the notification.
 - (xii) The premises licence holder shall ensure that the above door supervisors, see persons off the premises at the end of business to ensure they do not linger or cause disorder and public nuisance.
 - (xiii) On all occasions when SIA door supervisors are on duty at the premises, the duty manager is to provide an adequate briefing to all SIA staff at the start of their working hours. A note of such briefing shall be recorded, and made available for review by the Police or Licensing Authority on request.
 - (xiv) At all times when SIA staff are on duty at the premises there is to be one lead SIA Supervisor nominated. The Duty Manager is responsible for ensuring communication is maintained with the lead SIA Supervisor throughout their period of duty.
- (2)
- (i) The premises licence holder, shall operate and maintain in good working order an electronic identification scanning system such as “scannet” or a similar equivalent if commercially available.
 - (ii) All customers entering the premises shall be asked to produce photographic identification, such as a valid passport, driving licence or ‘PASS’ card and agree to the said identification being used for scanning. Customers who do not agree to this shall be refused entry.
 - (iii) All identification provided by customers shall be scanned electronically.
 - (iv) The premises licence holder or venue representative will notify the Police Licensing department responsible for the venue, in writing or by email, as soon as reasonably practicable, if any issues arise in respect of the operation of the scanning system or the internet service accompanying it.
 - (v) Details of persons banned from the venue are to be entered onto the scanning device used by the venue and that information shared locally and nationally with other venues using the same or similar scanning system by way of the Information Technology System (Internet Protocol).

Annex 4 – Plans

This licence permits the licensable activities stated at the premises addressed above and outlined below in accordance with the plan(s) attached and marked 22/01167/LAPRE – 17

