



**RUSHMOOR**  
BOROUGH COUNCIL

# PREMISES LICENCE

## Licensing Act 2003

### Part 1 – Premises Details

#### Postal address of premises, or if none, ordnance survey map reference or description

**Address:** 93 Victoria Road  
Aldershot  
Hampshire  
GU11 1JE

**Map Ref (E):** 486505  
**Map Ref (N):** 150620  
**UPRN:** 100060552258

**Telephone** Not known

#### Where the licence is time limited the dates

- This licence is **NOT** time limited

#### Licensable activities authorised by the licence

- (1) The sale by retail of alcohol;
- (2) The provision of regulated entertainment by way of recorded music (indoors only)

#### Times the licence authorises the carrying out of licensable activities

- (1) The sale by retail of alcohol:-
  - Sundays to Wednesdays – 11:00am to 00:00am (midnight)
  - Thursdays to Saturdays – 11:00am to 02:30am
- (2) The provision of regulated entertainment by way of recorded music (indoors only):-
  - Sundays to Wednesdays – 11:00am to 00:00am (midnight)
  - Thursdays to Saturdays – 11:00am to 02:30am

#### The opening hours of the premises

- Sundays to Wednesdays – 11:00am to 00:00am (midnight)
- Thursdays to Saturdays – 11:00am to 02:30am

#### Where the licence authorises supplies of alcohol whether these are on and/or off supplies

- Alcohol may be sold / supplied for consumption **ON** the premises only.

## Part 2

### Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

**Name:** Truth Restaurant and Bar Ltd  
**Address:** 93 Victoria Road  
Aldershot  
Hampshire  
GU11 1JE  
**Telephone:** Not Known  
**Email:** Not Known

### Registered number of holder, e.g. company number, charity number (where applicable)

➤ 11015814

### Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

**Name:** Dinesh Kumar Shrestha  
**Address:**  
**Telephone:** Not Known  
**Email:** Not Known

### Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

**Personal licence number:** LN/000006952/2014/1  
**Issuing authority:** The London Borough of Harrow

Granted by Rushmoor Borough Council, as licensing authority pursuant to the Licensing Act 2003 and regulations made thereunder

Date Licence Granted: 20<sup>th</sup> August 2005  
Date Licence Effective: 24<sup>th</sup> November 2005  
Date Late Modified: 25<sup>th</sup> April 2023  
(Variation)

**SIGNED** on behalf of the  
Executive Head of Operations  
(Authorised Officer)

**Annex 1 – Mandatory conditions**

- (1) No supply of alcohol may be made under the premises licence:-
- (i) at a time when there is no designated premises supervisor in respect of the premises licence, or
  - (ii) at a time when the designated premises supervisor does not hold a personal licence or his/her personal licence is suspended.
- (2) Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
- (3) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
- (4) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
- (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—
    - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
    - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
  - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
  - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
  - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
- (5) The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
- (6) (i) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
- (ii) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
- (7) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
- (a) a holographic mark, or
  - (b) an ultraviolet feature.
- (8) The responsible person must ensure that—
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
    - (i) beer or cider: ½ pint;
    - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
    - (iii) still wine in a glass: 125 ml;

- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
  - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.
- (9) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price. For the purposes of this condition –
- (a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979
  - (b) “permitted price” is the price found by applying the formula –  
$$P = D + (D \times V)$$
Where –
    - (i) P is the permitted price
    - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
    - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
  - (c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence –
    - (i) The holder of the premises licence
    - (ii) The designated premises supervisor (if any) in respect of such a licence, or
    - (iii) The personal licence holder who makes or authorises a supply of alcohol under such a licence;
  - (d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
  - (e) “value added tax” means value added tax charged in accordance with the Value Added Tax Act 1994.
  - (f) Where the permitted price given by Paragraph (b) would (apart from the paragraph) not be a whole number of pennies, the price given by

that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

- (g) Paragraph (b)(ii) applies where the permitted price given by Paragraph (b) on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.
  - (h) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.
- (10) Where, at any specified time(s), one or more individuals must be at the premises to carry out a security activity (within the meaning of the Private Security Industry Act 2001), each individual must be licensed by the Security Industry Authority (SIA).

**Annex 2 – Conditions consistent with the Operating Schedule**

- (1)
  - (i) A suitable and sufficient digital CCTV camera system linked to a suitable recording facility, which captures images of evidential quality, shall, so far as is reasonably practicable, be operational at the premises during any period in which licensable activities are permitted.
  - (ii) The CCTV system shall incorporate cameras covering both the internal areas of the premises and the external area immediately outside the front of the premises.
  - (iii) CCTV recordings and footage must be retained for a minimum period of 31 (thirty-one) days and be made available for review by the Police upon request (subject to the requirements of the Data Protection legislation in force at the time).
- (2)
  - (i) On Friday's, Saturday's, any day that precedes or falls on a bank or public holiday and when required by way of risk assessment, a minimum of 2 (two) SIA licensed door supervisors shall be employed and in attendance (i.e. on duty) from 22:45pm at the premises solely to carry out door supervisor / security duties at all times that the premises is open to members of the public.
    - (ii) The vicinity of the venue is to be patrolled by SIA door supervisors following closure of the premises for 15 minutes or until the immediate vicinity of the premises is cleared (whichever is greater) to assist with the safe dispersal of customers from the area.
    - (iii) All persons who are frontline door supervisor SIA registered and whose position or role profile is solely security at the venue, shall wear fluorescent and/or a reflective orange tabard, clearly marked security at all times.
- (3)
  - (i) At least one member of SIA staff who shall be positioned at the main entrance of the venue shall wear and operate body worn video (BWV) recording equipment at all times.
    - (ii) Another member of SIA staff operating within the venue shall also wear and operate BWV.
    - (iii) The most senior member of staff on duty whilst the premises is open for licensable activities must wear and operate BWV.

- (iv) The equipment shall be maintained and the images will be made available as soon as practicable but at least within 48 hours to the police on request as long as the request is lawful with regards to data protection legislation.
  - (v) The equipment shall record high definition colour images and be able to capture sound, specifically conversation. The equipment shall be able to operate in all levels of illumination, images shall be time / date stamped.
  - (vi) The BWV shall be of a similar specification to those currently utilised by Hampshire Constabulary and as such shall be of sufficient quality to produce evidential data. There shall be sufficient number of devices or batteries at the venue to ensure that the devices are able to operate continually.
  - (vii) Where the equipment fails the police licensing department responsible for the area, shall be notified immediately in writing or by e-mail as soon as is practicable and the defect rectified within 14 days of the failure.
  - (viii) Data obtained on the BWV shall be downloaded as soon as practicable and the retained at the venue for at least 28 days.
- (4)
- (i) The manager must document by way of a risk assessment to determine the requirement for SIA door supervisors from Sunday's to Thursday's.
  - (ii) A written record of the assessment must be kept and maintained at the premises and be made available for viewing to the police and licensing authority upon request.
- (5)
- (i) From 23:00pm, only drinking vessels made from toughened glass or plastic, bearing the stamped required by s16(2) of the Measuring Equipment (Intoxicating Liquor) Regulations 1983 and subsequent revisions thereof where necessary, may be used to serve drinks.
    - (ii) From 23:00pm, no drinks are to be served to customers in glass bottles. In every case they will be poured into appropriate vessels by the bar staff.
- (6) The licence holder must ensure that no drinks are removed for consumption off the premises.
- (7) All staff / employees shall be trained regarding appropriate precautions to prevent the sale of alcohol to persons under the age of 18, the below Challenge 25 policy, the signs and symptoms of intoxicated persons and the refusal of sale due to intoxication.



- (8) (i) Anyone authorised to sell or supply alcohol at the premises shall request and ensure sight of suitable identification, for proof of age, of any person appearing to them to be under the age of 25 (twenty-five) and who is attempting to purchase alcohol.
  - (ii) For the purposes of this condition, suitable identification is photo driving licence, passport, or any other photographic identification bearing the "PASS" logo and the person's date of birth.
  - (iii) Further to the above, anyone authorised to sell or supply alcohol at the premises shall be instructed that no sale of alcohol shall be made unless suitable identification, for proof of age, can be provided.
  - (iv) Suitable and sufficient warning signs shall be displayed in the premises providing information in respect of the above challenge 25 policy and the request for suitable identification in connection thereof.
- (9) All staff will receive refresher training in accordance with the above, at least every six months.
- (10) Written records of all training and refresher training signed and dated by the member of staff who received that training shall be kept on the premises to which they relate for a minimum of 2 years.
- (11) Entry/access to the premises is not permitted between 01:00am and the end of the specified opening hours on any day, for patrons not already using the premises and returning from the designated smoking area.
- (12) (i) The designated smoking area must be adequately monitored by door staff and CCTV to ensure patrons do not cause a nuisance, obstruct access to adjoining premises and the risk of crime and disorder in the area is controlled.
- (ii) Patrons are not permitted to take drinks into the smoking area.
- (3) The area in the immediate vicinity of the premises shall be cleared of litter, including waste arising from smoking activities on a regular basis and always at the close of business. An ashtray should be provided for smokers at the front of the business.
- (ii) No more than 6 persons are permitted in the smoking area at any one time.

- (13) Sound amplification systems shall be played through a sound-limiting device between midnight and 03:00am. The sound level shall be set at a level agreed with Environmental Health Services at Rushmoor Borough Council to prevent noise nuisance to neighbours.
- (14) All external doors/windows must be kept closed, other than during access and egress after 22:00 hrs.
- (15) Speakers shall be placed on anti-vibration mounts.
- (16) Prominent, clear and legible notices shall be displayed at all exits requesting patrons and staff to leave the premises and area quietly.
- (17)
  - (i) The licence holder or nominated representative(s) shall carry out a regular noise assessments
  - (ii) The noise assessments shall take place on all sides of the premises at the boundary of the nearest residential premises. Steps shall be taken to reduce the level of the noise where it is likely to cause a nuisance to local residents.
  - (iii) These assessments shall be undertaken at hourly intervals starting from 22:00.
  - (iv) Written records of these assessments and any remedial action taken should be kept and made available to either the local authority or the Licensing Authority when requested.
- (18) The licence holder shall ensure that a suitable counting method is used to determine the number of persons entering and leaving the premises whilst licensable activities are taking place. An accurate record will be kept and made available to the police or an authorised officer upon request.
- (19)
  - (i) An electronic identification scanning system such as Scannet or a suitable equivalent shall be operated at the premises at all times and maintained in good working order. All customers entering the premises shall be asked to provide photographic identification in the form of Passport, Driving Licence or PASS card, which shall be scanned. Customers refusing to allow their Identification to be scanned or failing to provide identification shall be refused entry to the premises.
  - (ii) Details of persons banned from the venue are to be entered on to the device used at the venue, and the information shall be shared both locally and nationally with other venues using the same system by way of the Internet Technology System (internet protocol), subject to the data protection legislation in force at the time.

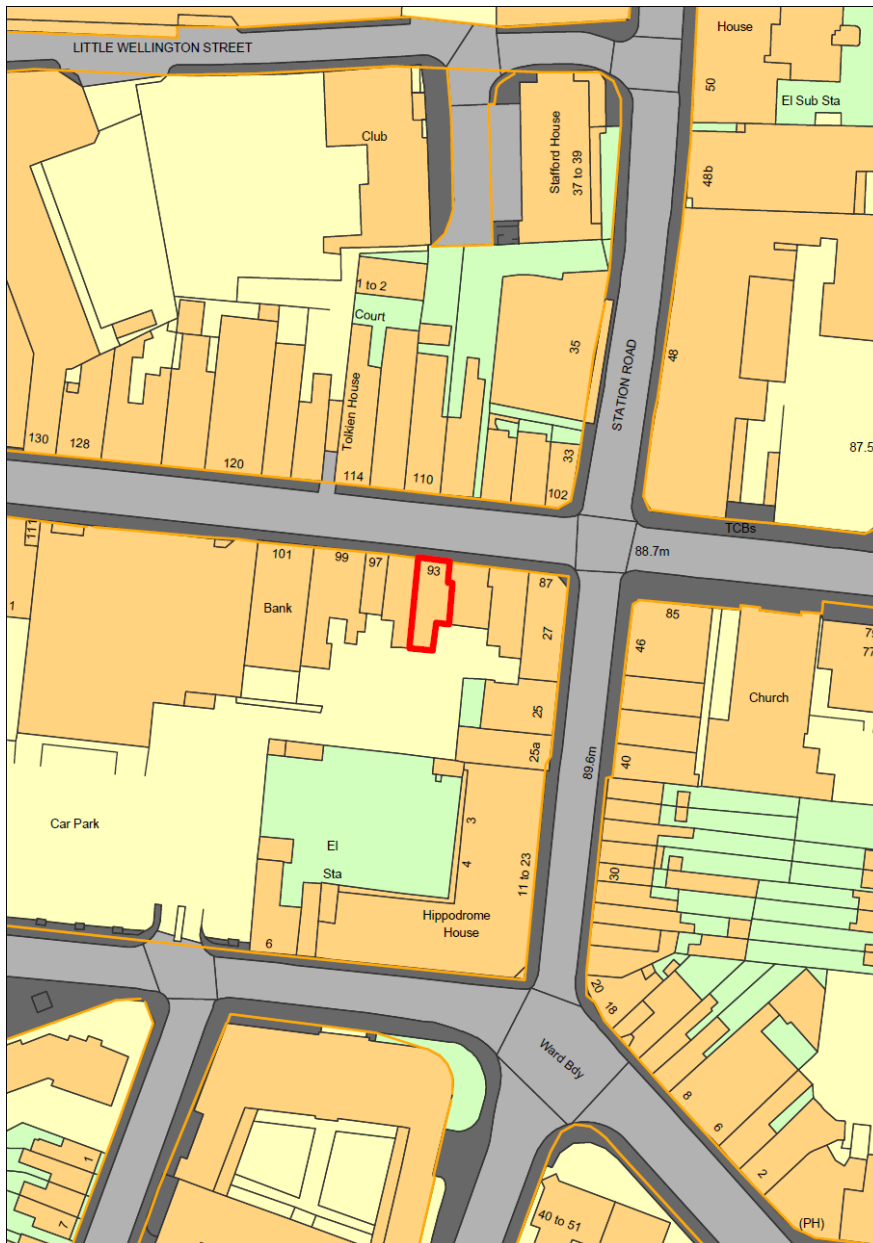
- (iii) The premises licence holder or DPS shall notify the police licensing department responsible for the area in writing or by email, as soon as is reasonably practicable if any issues arise in respect of the operation of the scanning system or the internet service accompanying it.
- (20) A personal licence holder will be present at the premises at all times when the premises carrying out licensable activities.
- (21) A written policy on how the venue will deal with vulnerability shall be implemented and as a minimum shall include the following:
  - A definition of the different types of vulnerability that may present at the premises.
  - How best to communicate with vulnerable people. For example, people who are drunk, people on their own, people behaving aggressively and people who are ill.
  - How to safeguard vulnerable people, including information on first aid administration and referral to the ambulance service and police where relevant.
  - Best practice for partnering with agencies, such as taxi companies, local authorities and other venues.
  - What to do if you sense a vulnerable person is in danger, for example if they leave the venue alone or with people they didn't arrive with.

**Annex 3 – Conditions attached after a hearing by the licensing authority**

None.

## Annex 4 – Plans

This licence permits the licensable activities stated at the premises addressed above and outlined below in accordance with the plan(s) attached and marked 23/00205/LAPRE – 14.



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